Trunk Road T2

Appendix M – Summary of Environmental Complaint, Warning, Summon and Notification of Successful Prosecution

Reporting Month: September 2026

Table M1 Summary of Environmental Complaint, Warning, Summon and Notification of Successful Prosecution Received in the Reporting Period

Log Ref.	Location	Received Date	Details of Complaint/warning/summon and prosecution	Nature	Investigation/Mitigation Action	Status
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Remarks: No environmental complaint was received in the reporting period, no warning/ summon and prosecution were received in the reporting period.

Trunk Road T2

Appendix M – Summary of Environmental Complaint, Warning, Summon and Notification of Successful Prosecution

Reporting Month: September 2026

Table M2 Cumulative Log for Environmental Complaint, Warning, Summon and Notification of Successful Prosecution

Log Ref.	Location	Received Date	Details of Complaint/warning/summon and prosecution	Nature	Investigation/Mitigation Action	Status
Complaint #N02	Portion T1	10 Oct 2020	Resident of Yau Lai Estate complained that i) an excavator operated before 7 am on 9 and 10 October 2020; and, ii) the height of noise barriers is not sufficient for noise reduction.	Noise	• Contractor was recommended to scheduled noisy works to less sensitive hours (e.g. normal weekdays between 08:00-19:00) to minimize noise nuisance. • Since the complaint location stated in part II is situated out of the project boundary and within the other construction site, no investigation shall be conducted for non-project related complaint.	Closed
Complaint #N04	Portion T1	9 Feb 2021	Resident of Cha Kwo Ling village revealed that some breaking noise was heard at his/her residence (near Cha Kwo Ling Main Street) from the ground at about 20:00 on 08 Feb, 2021	Noise	• The construction activities of Trunk Road T2 conducted inside the tunnel area and the construction activities of TKO-LT Tunnel conducted inside the tunnel section at Kwun Tong Side on the evening time and night-time of the date of complaint are considered as one of the potential noise sources of the ground borne noise nuisance. • A valid CNP was hold and the construction activities being taken were complied with the relevant CNP. • Blast door was fully enclosed when	Closed
		6 March 2021	The complainant informed that they continue to hear breaking noise during 3-4 a.m. and caused serious noise nuisance to the residents.			

Appendix M – Summary of Environmental Complaint, Warning, Summon and Notification of Successful Prosecution

Reporting Month: September 2026

Log Ref.	Location	Received Date	Details of Complaint/warning/summon and prosecution	Nature	Investigation/Mitigation Action	Status
					construction activities were carried out within tunnel area to prevent, reduce or minimize the emission of airborne noise • In addition, the Contractor should still maintain good site practices, such as schedule noisy work to the less sensitive hours and provide regularly maintenance for PMEs. • Contractor is recommended to continue to strictly follow the requirements in the relevant CNP. • According to the condition 3.d point 5 of the CNP (GW-RE0071-21), the immediate remedial action shall be implemented in case adverse ground-borne noise impact on any noise sensitive receiver is received.	
Complaint #N05	Portion T1	18 July 2021	Complainant informed that breaking noise was heard at his/her residence (near Cha Kwo Ling Main Road) from the ground during 3-4 a.m. on 17 Jul and 18 Jul 2021.	Noise	• The construction activities of Trunk Road T2 conducted inside the tunnel area and the construction activities of TKO-LT Tunnel conducted inside the tunnel section at Kwun Tong Side on the evening time and night-time of the date of complaint are considered as one of the potential noise sources of the ground borne noise nuisance.	Closed

Trunk Road T2

Appendix M – Summary of Environmental Complaint, Warning, Summon and Notification of Successful Prosecution

Reporting Month: September 2026

Log Ref.	Location	Received Date	Details of Complaint/warning/summon and prosecution	Nature	Investigation/Mitigation Action	Status
		27 July 2021	Complainant further informed that they continued to hear underground breaking noise during 3-5 a.m. on 27 July 2021.		• A valid CNP was hold and the construction activities being taken were complied with the relevant CNP. • Blast door was fully enclosed when construction activities were carried out within tunnel area to prevent, reduce or minimize the emission of airborne noise • In addition, the Contractor should still maintain good site practices, such as schedule noisy work to the less sensitive hours and provide regularly maintenance for PMEs. • Contractor is recommended to continue to strictly follow the requirements in the relevant CNP. • According to the condition 3.d point 5 of the CNP (GW-RE0399-21), the immediate remedial action shall be implemented in case adverse ground-borne noise impact on any noise sensitive receiver is received.	

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Appendix M – Summary of Environmental Complaint, Warning, Summon and Notification of Successful Prosecution

Reporting Month: September 2026

Log Ref.	Location	Received Date	Details of Complaint/warning/summon and prosecution	Nature	Investigation/Mitigation Action	Status
Complaint #N06	Portion T1	3 Nov 2021	Complainant informed that underground breaking noise was heard at his/her residence (near Cha Kwo Ling Main Road) at about 10 p.m. on 03 Nov 2021. Also, the complainant further informed that recently they continued to hear underground breaking noise which had caused serious noise nuisance to the residents.	Noise	• No major construction noise related environmental deficiency was identified during ad-hoc inspection carried out by ET, RE and the Contractor representative on 12 November 2021. • The construction activities of Trunk Road T2 conducted inside the tunnel area and the construction activities of TKO-LT Tunnel conducted inside the tunnel section at Kwun Tong Side on the evening time and night-time of the date of complaint are considered as one of the potential noise sources of the ground borne noise nuisance. • A valid CNP was hold and the investigation is still undertaken in order to investigate the construction activities being taken were complied with the relevant CNP. • Blast door was fully enclosed when construction activities were carried out within tunnel area to prevent, reduce or minimize the emission of airborne noise • In addition, the Contractor should still maintain good site practices, such as schedule noisy work to the less sensitive hours and	Closed
		25 Nov 2021	Follow up complaint from the same complainant which informed that there was still ground bound noise nuisance after 10 p.m. occasionally. The complainant further requested if the relevant works that may contribute to ground bound noise nuisance could be stopped after 10 p.m.			

Appendix M – Summary of Environmental Complaint, Warning, Summon and Notification of Successful Prosecution

Reporting Month: September 2026

Log Ref.	Location	Received Date	Details of Complaint/warning/summon and prosecution	Nature	Investigation/Mitigation Action	Status
					provide regularly maintenance for PMEs. • Contractor is recommended to continue to strictly follow the requirements in the relevant CNP. • According to the condition 3.d point 5 of the CNP (GW-RE1035-21), the immediate remedial action shall be implemented in case adverse ground-borne noise impact on any noise sensitive receiver is received.	
Complaint #N07	Portion T1	17 Feb 2022	Complainant informed that noise from drilling activities near Tin Hau Temple was perceived all day.	Noise	• The construction activities of Trunk Road T2 conducted inside the tunnel area and the construction activities of TKO-LT Tunnel conducted inside the tunnel section at Kwun Tong Side are considered as one of the potential noise sources of the ground borne noise nuisance. • A valid CNP was hold and the construction activities being taken were complied with the relevant CNP.	Closed

Trunk Road T2

Appendix M – Summary of Environmental Complaint, Warning, Summon and Notification of Successful Prosecution

Reporting Month: September 2026

Log Ref.	Location	Received Date	Details of Complaint/warning/summon and prosecution	Nature	Investigation/Mitigation Action	Status
		24 March 2022	Follow up complaint from the same complainant was received and he/she informed that the day time ground-borne noise nuisance had deteriorated this week.		• Blast door was fully enclosed when construction activities were carried out within tunnel area to prevent, reduce or minimize the emission of airborne noise • In addition, the Contractor should still maintain good site practices, such as schedule noisy work to the less sensitive hours and provide regularly maintenance for PMEs. • Contractor is recommended to continue to strictly follow the requirements in the relevant CNP and the approved CNMP. • According to the condition 3.d point 5 of the CNP (GW-RE1201-21, GW-RE0199-22), the immediate remedial action shall be implemented in case adverse ground-borne noise impact on any noise sensitive receiver is received.	
		12 April 2022	3rd complaint from the same complainant was received again, he/ she complained that his/ her family were affected by the noise from construction site of T2 at the night-time period and felt no improvement on these issues.			

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Appendix M – Summary of Environmental Complaint, Warning, Summon and Notification of Successful Prosecution

Reporting Month: September 2026

Log Ref.	Location	Received Date	Details of Complaint/warning/summon and prosecution	Nature	Investigation/Mitigation Action	Status
Complaint #N08	Portion T1	19 Oct 2022	Complainant informed that the ground borne noise was heard at his/her residence (near Cha Kwo Ling Main Road) everyday, including the public holiday. Also, the complainant further informed that recently they continued to hear ground borne noise which had caused serious noise nuisance to the residents	Noise	• A valid CNP was hold and construction activities being taken were complied with the relevant CNP. • Blast door was fully enclosed when construction activities were carried out within tunnel area to prevent, reduce or minimize the emission of airborne noise. • In addition, the Contractor should still maintain good site practices, such as schedule noisy work to the less sensitive hours and provide regularly maintenance for PMEs. • Contractor is recommended to continue to strictly follow the requirements in the relevant CNP and the approved CNMP. • According to the condition 3.d point 5 of the CNP (GW-RE0997-22), the immediate remedial action shall be implemented in case adverse ground-borne noise impact on any noise sensitive receiver is received.	Closed

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Appendix M – Summary of Environmental Complaint, Warning, Summon and Notification of Successful Prosecution

Reporting Month: September 2026

Log Ref.	Location	Received Date	Details of Complaint/warning/summon and prosecution	Nature	Investigation/Mitigation Action	Status
Complaint #N09	Portion T1	28 Oct 2022	Complainant informed that the underground breaking noise was heard at her residence (near Cha Kwo Ling Main Road) after the blasting work every day.	Noise	• A valid CNP was hold and construction activities being taken were complied with the relevant CNP. • Blast door was fully enclosed when construction activities were carried out within tunnel area to prevent, reduce or minimize the emission of airborne noise. • In addition, the Contractor should still maintain good site practices, such as schedule noisy work to the less sensitive hours and provide regularly maintenance for PMEs. • Contractor is recommended to continue to strictly follow the requirements in the relevant CNP and the approved CNMP. • According to the condition 3.d point 5 of the CNP (GW-RE0997-22), the immediate remedial action shall be implemented in case adverse ground-borne noise impact on any noise sensitive receiver is received.	Closed

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Appendix M – Summary of Environmental Complaint, Warning, Summon and Notification of Successful Prosecution

Reporting Month: September 2026

Log Ref.	Location	Received Date	Details of Complaint/warning/summon and prosecution	Nature	Investigation/Mitigation Action	Status
Complaint #N11	Portion T1 & Portion V	11 August 2023	Complainant informed that there was a noise nuisance from construction work between 8 am and 7 pm, causing an impact on the residents.	Noise	• A valid CNP was hold and construction activities being taken were complied with the relevant CNP. • The contractor has taken steps to address noise concerns by implementing noise control measures such as erecting noise barriers and using a hydraulic breaker equipped with a noise muffler. • In addition, the Contractor should still maintain good site practices, such as schedule noisy work to the less sensitive hours and provide regularly maintenance for PMEs. • Contractor is recommended to continue to strictly follow the requirements in the relevant CNP and the approved CNMP. • According to the condition 3.d point 5 of the CNP (GW-RE0603-23), the immediate remedial action shall be implemented in case adverse ground-borne noise impact on any noise sensitive receiver is received.	Closed

Trunk Road T2

Appendix M – Summary of Environmental Complaint, Warning, Summon and Notification of Successful Prosecution

Reporting Month: September 2026

Log Ref.	Location	Received Date	Details of Complaint/warning/summon and prosecution	Nature	Investigation/Mitigation Action	Status
		21 August 2023	The complainant informed that there were vibrations caused by the works in CKL Tunnel on 21 August 2023. They stated that their units are temporary housing with certain risks involved and requested an explanation for the project as well as appropriate actions to be taken		• A valid CNP was hold and construction activities being taken were complied with the relevant CNP. • The contractor has taken steps to address noise concerns by implementing noise control measures such as erecting noise barriers and using a hydraulic breaker equipped with a noise muffler. • In addition, the Contractor should still maintain good site practices, such as schedule noisy work to the less sensitive hours and provide regularly maintenance for PMEs. • Contractor is recommended to continue to strictly follow the requirements in the relevant CNP and the approved CNMP. • According to the condition 3.d point 5 of the CNP (GW-RE0603-23), the immediate remedial action shall be implemented in case adverse ground-borne noise impact on any noise sensitive receiver is received.	Closed

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Appendix M – Summary of Environmental Complaint, Warning, Summon and Notification of Successful Prosecution

Reporting Month: September 2026

Log Ref.	Location	Received Date	Details of Complaint/warning/summon and prosecution	Nature	Investigation/Mitigation Action	Status
		6 September 2023	EPD received a complaint from a resident of Cha Kwo Ling Village regarding vibrations caused by the construction works of the T2 project on 5 September 2023. The complainant stated that these vibrations are affecting House No. 78 in the village.	Noise	• A valid CNP was hold and construction activities being taken were complied with the relevant CNP. • The weekly noise monitoring and additional noise assessments have verified that the noise levels remain within the set limits. Moreover, the ground borne noise measurements data suggests that the noise levels are well within the criteria outlined in the TM. • The contractor has taken steps to address noise concerns by implementing noise control measures such as erecting noise barriers and using a hydraulic breaker equipped with a noise muffler. • In addition, the Contractor should still maintain good site practices, such as schedule noisy work to the less sensitive hours and provide regularly maintenance for PMEs. • Contractor is also recommended to continue to strictly follow the requirements in the relevant CNP and the approved CNMP.	Closed

Trunk Road T2

Appendix M – Summary of Environmental Complaint, Warning, Summon and Notification of Successful Prosecution

Reporting Month: September 2026

Log Ref.	Location	Received Date	Details of Complaint/warning/summon and prosecution	Nature	Investigation/Mitigation Action	Status
Complaint #N14	Portion T1	11 September 2024	The complainant stated that noise nuisance was alleviated before but the noise recurred again which had affected her health.	Noise	• No violation of the NMP was recorded as the numbers and types of PMEs operated during the period of complaint comply with the latest NMP. • The weekly noise monitoring and additional noise assessments have verified that the noise levels remain within the set limits. Moreover, the ground borne noise measurements data suggests that the noise levels are well within the criteria outlined in the TM. • The contractor has taken steps to address noise concerns by implementing noise control measures such as covering all the noisy operating PME/equipment with silencer and noise enclosure. • In addition, the Contractor should still maintain good site practices, such as schedule noisy work to the less sensitive hours and provide regularly maintenance for PMEs. • The Contractor is recommended to strictly follow the conditions and requirements of the valid NMP and ensure the construction activities being taken were complied with the relevant NMP.	Closed

Trunk Road T2

Appendix M – Summary of Environmental Complaint, Warning, Summon and Notification of Successful Prosecution

Reporting Month: September 2026

Log Ref.	Location	Received Date	Details of Complaint/warning/summon and prosecution	Nature	Investigation/Mitigation Action	Status
Complaint #L01	Portion Q1	03 October 2024	EPD received complaint referred by CE office against the light nuisance and Dark Smoke from the barges berthed near Laguna City, Lam Tin. EPD's inspection on 17 Oct 2024 noticed some barges anchored outside the seafront of T2 construction site with their floodlights turned on. And this may be the source of the light nuisance complaint.	Light and Air	• The night work operation is under valid permit, lighting at Portion Q1 area including all PME was turned off before 11pm. • Micro-Ringelmann Chart produced by the Marine Department was used to check the emission from the barge and no dark smoke is emitted when the barge is operating. • There was no direct evidence that any dark smoke was emitted while the barge is operating. • In addition, the Contractor should still maintain good site practices, such as turn off unnecessary lighting and adjust the angle of lighting to reduce light nuisance to public. • The Contractor is recommended to conduct regular maintenance for all Powered Mechanical Equipment to prevent dark smoke emission.	Closed

Trunk Road T2

Appendix M – Summary of Environmental Complaint, Warning, Summon and Notification of Successful Prosecution

Reporting Month: September 2026

Log Ref.	Location	Received Date	Details of Complaint/warning/summon and prosecution	Nature	Investigation/Mitigation Action	Status
Complaint #N14	Portion T1, Q	19 January 2025	Kwun Tong District Council Secretariat received a complaint from a resident of Yau Tong Estate regarding noise nuisance caused by the construction works at Yau Tong area on 19 January 2025. The complainant stated that noise nuisance was occurred during daytime on Sunday.	Noise	• No construction activities were conducted in the complaint period (public holiday). The location of the complainant (Yau Tong Estate) is located approximately 720 meters away from Portion T1/Q. • The weekly noise monitoring has verified that the noise levels remain within the set limits. • The contractor has taken steps to address noise concerns by implementing noise control measures such as conducting regular noise monitoring. • In addition, the Contractor should still maintain good site practices, such as schedule noisy work to the less sensitive hours and provide regularly maintenance for PMEs. • The Contractor is recommended to strictly follow the conditions and requirements of the valid NMP/CNP and ensure the construction activities being taken were complied with the relevant NMP/CNP.	Closed

Trunk Road T2

Appendix M – Summary of Environmental Complaint, Warning, Summon and Notification of Successful Prosecution

Reporting Month: September 2026

Log Ref.	Location	Received Date	Details of Complaint/warning/summon and prosecution	Nature	Investigation/Mitigation Action	Status
Complaint #W08	Portion T1	11 February 2026	A complaint regarding wastewater from vehicle washing discharged from site entrance to public road.	Water	• No construction activities nor vehicle washing activities were conducted at the site entrance (Gate 5) of Portion T1 during the complaint period. • There is no direct evidence indicating that wastewater was discharged from vehicle washing activities under the Project. • The following mitigation measures were adopted by the Contractor to prevent discharge of wastewater from deteriorating the nearby public road. 1) Carry out vehicle washing in the designated area; 2) Collect and sent all wastewater to WetSep for treatment before discharge; 3) Conduct regular toolbox training for frontline workers.	Closed